Target audience: OB Clinical Staff Members and Providers

- **PI contacts clinic via video, phone, or myself**
- **Is this a life-threatening emergency? (cannot breathe, chest pain, dizziness, confused)**
  - **YES**
    - 911 for EMS
    - Instruct patient to wear mask after EMS arrives
  - **NO**
    - **Has any of the following new/worsening symptoms?**
      - Fever (objective or subjective)
      - Unexplained muscle aches
      - Respiratory symptoms (shortness of breath, cough)
      - URTI symptoms (headache, runny nose, sore throat)
      - GI symptoms (diarrhea, nausea, vomiting)
      - ENT symptoms (loss of taste or smell)
      - Eye symptoms (conjunctivitis)
  - **NO**
    - **Standard triage evaluation**
  - **YES**
    - **Patient with risk factors (yellow box) OR concerning symptoms (shortness of breath, wheezing, getting worse over time)**
      - **YES**
        - **Class MD, ACP**
        - **Provider able to perform same-day video triage**
        - **YES**
          - **Clinic staff schedules pt for video visit w/ clinic provider for further evaluation**
          - **Provider for triage via Smartpharb covid19dultremotetriage**
        - **NO**
          - If COVID Hotline closed, invite pt to call COVID hotline if there is clinical worsening
  - **NO**
    - **Environmental risks**
      - High-risk travel or known COVID exposure within 14 days
      - Health care workers
      - Institutional home setting (nursing home, dormitory, shelter, prison, etc., outpatient dialysis center or patient living with immunocompromised person(s))
    - **Patient-related risks**
      - Cardiovascular disease (e.g., PACT)
      - Immunocompromised (oncology, rheumatologic disease, transplant, immunosuppressive meds including steroids, HIV, other known immunodeficiency)
      - Chronic lung disease, including moderate/severe asthma
      - Cirrhosis
      - End stage renal disease
      - Pre-gestational Diabetes
      - Hypertension
      - Smoking/vaping
      - **NO**
        - **Class MD, ACP**
        - **Provider able to perform same-day video triage**
        - **NO**
          - **Clinic staff schedules pt for video visit w/ clinic provider for further evaluation**
          - **Provider for triage via Smartpharb covid19dultremotetriage**
    - **NO**
      - **If COVID Hotline closed, invite pt to call COVID hotline if there is clinical worsening**
      - **24+ weeks to OB triage for evaluation (mask from home if possible). For 20+ weeks GA, refer to Paramedics RD/ACU in absence of OB issue. If OB problem also present, refer to OB triage**
      - **If COVID Hotline open and COVID-only complaint, use for triage**
        - This includes triage to video ACC, ACUED (Pam, MZ, or M8) or RSC as needed
      - **Provide COVID-19 instructions via Smartpharb covid19dultremotetriage**
      - **High acuity, life threatening**
        - Direct to nearest ED (MB or PAM) or local ED
      - **Needs in-person evaluation**
        - **If <20 weeks GA, place referral order for Ambulatary Referral to Respiratory Screening Clinic or Testing Only Appointment (UCSF ONLY)**: Select “Outpatient COVID Testing only appointment,” and indicate tests that have been ordered.
        - Ask patient to mask if able. Disc instruction via Smartpharb covid19dultdischarge, or advise pt to go to local testing facility
      - **Needs testing and <24 wks**
        - 1. Order COVID RNA, select “Symptomatic” & relevant indication. Can also order other testing (CR, labs) if desired.
        - 2. Place referral order “Ambulatary Referral to Respiratory Screening Clinic or Testing Only Appointment (UCSF ONLY)” Select “Other COVID Testing only appointment,” and indicate tests that have been ordered.
  - **For patients that live far away from UCSF Health locations, advise them to get evaluation & care locally**