Target audience: OB Clinical Staff Members and Providers

**PI contacts clinic via video, phone, or mychart**

**Is this a life-threatening emergency? (cannot breathe, chest pain, dizzy, confused)**

- **YES**
  - **911 for EMS**
  - Instruct patient to wear mask after EMS arrives

- **NO**
  - **NO**
  - Standard triage evaluation

**Has any of the following new/worsening symptoms?**
1. Fever (objective or subjective)
2. Unexplained muscle aches
3. Respiratory symptoms (shortness of breath, cough)
4. UTI symptoms (headache, runny nose, sore throat)
5. GI symptoms (diarrhea, nausea, vomiting)
6. ENT symptoms (loss of taste or smell)
7. Eye symptoms (conjunctivitis)

**NO**

**Patient with risk factors (yellow box) OR concerning symptoms (shortness of breath, wheezing, getting worse over time)**

**YES**

**Close MD/ACP**

- **Provider able to perform same day video visit?**
  - **YES**
    - **Clinic staff schedules pt for video visit w/ clinic provider for further evaluation. Provider to triage via SmartpHare covid19dtlremotetriage**
  - **NO**
    - **May be triaged for in-person evaluation (eg. PACT)**

**Environmental risks**

- High-risk travel or known COVID exposure within 14 days
- Health care workers
- Institutional home setting (nursing home, dormitory, shelter, prison, etc)
- Homeless patient
- Living with immune compromised person(s)

**Patient-related risks**

- Cardiovascular disease (e.g., PACT)
- Immune compromised (oncology, rheumatologic disease, transplant, immunosuppressive meds, including steroids, HIV, known immunodeficiency)
- Chronic lung disease, including moderate-severe asthma
- Chronic kidney disease
- End stage renal disease
- Pre-gestational Diabetes
- Hypertension
- Smoking/vaping

**Needs testing AND <2wks**

1. Order COVID RNA, select "Symptomatic" & relevant indication. Can also order other testing (CXR, labs) if desired.
2. Place referral order "Ambulatory Referral to Respiratory Screening Clinic or Testing Only Appointment (UCSF ONLY)", select "Other COVID Testing only appointment", and indicate tests that have been ordered.
3. Ask patient to mask if able. Dis instruction via smartpHare covid19dtlremotetriage or advise pt to go to local testing facility

**Needs in-person evaluation**

1. If <20 weeks GA, place referral order "Ambulatory Referral to Respiratory Screening Clinic or Testing Only Appointment (UCSF ONLY)", select "In-person provider appointment"
2. If >20 weeks direct to OB triage. Ask patient to mask if able. Dis instruction via smartpHare covid19dtlremotetriage or advise pt to contact their local OB or PNP, if too far from UCSF

**High acuity life threatening**

- Direct to nearest ED (MfB or Pam) or local ED

**Guidelines cannot replace personalized evaluation and management decisions based on individual patient factors**

**For patients that live far away from UCSF Health locations, advise them to get evaluation & care locally**